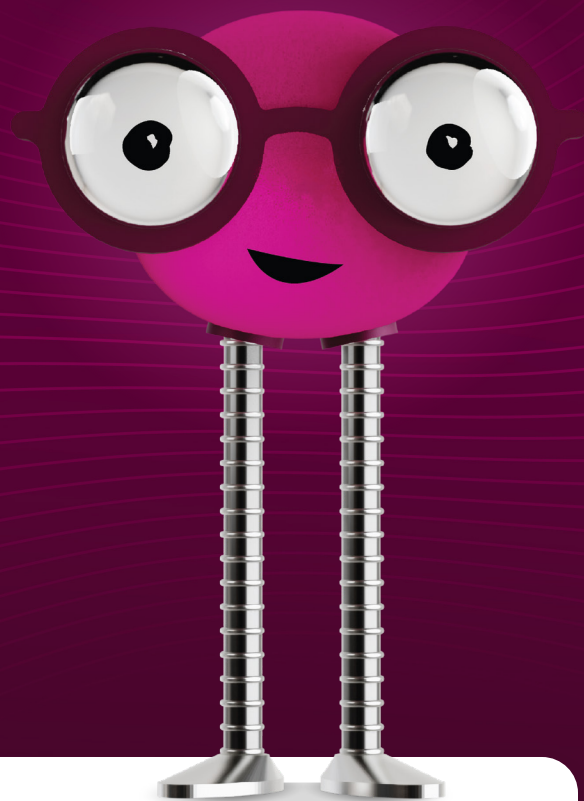


evaaSM Virtual Assistant

The assistant you wish
you had—now you do.

Available 24/7, EVAA automates patient communication and front office workflows, so no call goes unanswered, no message is missed, and your staff can focus on care instead of clerical work.

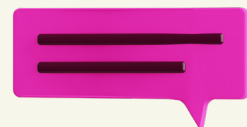
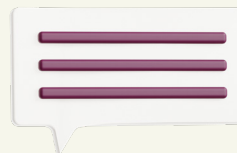


Key Benefits

- **Always Available:** Patients get answers anytime—no more missed calls or long hold times.
- **Better Patient Experience:** Fast responses and easy self-service booking create a modern, patient-friendly experience.
- **Staff Efficiency:** Free your front desk from routine phone calls, FAQs, and manual data entry.
- **Error Reduction:** With IntelliScan and MaximEyes integration, patient data, and insurance details flow automatically—no double entry.
- **Revenue Protection:** Reduce no-shows with easy rescheduling.
- **Practice Growth:** Handle higher patient volumes without adding headcount.

EVAA Virtual Assistant Features

- ✓ **Call Assist:** Manages voicemails, texts patients, answers questions & schedules visits.
- ✓ **Easy Online Scheduling:** Patients can schedule, reschedule, or cancel appointments through the EVAA chatbot on your website.
- ✓ **Order & Status Notifications:** Send real-time updates to patients about glasses, contacts, and orders, including balances and links to make payments.
- ✓ **Billing & Insurance Questions:** Answers common billing FAQs and insurance coverage inquiries, trained to the specifics of your practice.



Smarter practice support.
Seamless patient care.

MaximEyes AI, powered by EVAA, brings next-generation artificial intelligence to every corner of your practice. From the front desk to exam charting, to billing, EVAA works behind the scenes to automate routine tasks, reduce errors, and keep your staff focused on patient care.

Why You Need Eye Care Practice Automation

- **Save Time:** Automate repetitive tasks across the practice.
- **Reduce Errors:** AI-driven accuracy in documentation, billing, and data capture.
- **Boost Revenue:** Faster claims, fewer denials, more dollars collected.
- **Improve Patient Experience:** Shorter waits, seamless communication, modern convenience.
- **Scale with Ease:** HIPAA-compliant, secure, and built to grow with you.

Why Practices Choose EVAA

- **Fully Integrated:** Unlike add-on tools, EVAA is built for eye care and works seamlessly with your EHR—no double entry, no juggling systems.
- **Purpose-Built for Eye Care:** While competitors adapt generic AI, EVAA was designed specifically for optometry and ophthalmology practices.
- **Beyond Messaging:** Other “virtual assistants” stop at answering FAQs. EVAA also verifies insurance, books appointments, checks eyewear orders, and handles balances—making it a true front desk partner.
- **HIPAA-Compliant & Secure:** Consumer chatbots can’t guarantee compliance. EVAA keeps patient data safe and meets the highest security standards.
- **Practice-Centered Customization:** Configure preferences and train EVAA on your workflows, so responses feel personalized—not robotic.
- **Smarter Practice Support, Seamless Patient Care:** Modernize your practice and improve your bottom line. Scale with Ease: HIPAA-compliant, secure, and built to grow with you.

The EVAA Suite

EVAA Virtual Assistant

Your always-on assistant.

A 24/7 front desk partner for messaging, FAQs, scheduling, order status, balances, and more.

EVAA Billing Assistant

Get paid faster, with fewer denials.

A revenue cycle powerhouse that verifies insurance eligibility, submits claims, posts payments, manages denials, and generates audit-ready reports—making your billing process faster, cleaner, and more profitable.

EVAA IntelliScan

Intake, automated.

Smart information capture that auto-enters patient information directly into your EHR, speeding up check-ins and reducing data entry errors.

EVAA Scribe

Your notes, already done.

An AI-powered clinical assistant that listens, drafts, and writes SOAP notes directly into the EHR—filling in all the right fields and freeing doctors from hours of typing.